

# FREE INFORMATION & ADVICE ABOUT NHS CONTINUING HEALTHCARE

Independent expert support for those who may be entitled to NHS funding.

## What is NHS Continuing Healthcare (CHC)?

NHS Continuing Healthcare is a package of care some people need to receive as a result of disability, accident or illness. People who meet the eligibility criteria should have the full cost of their assessed care needs and residential accommodation funded by the NHS.

## How do I apply?

To find out if you or your loved one may be eligible you can ask your nurse, social worker or another health or social care professional for a 'Checklist assessment'. This is the first stage in the assessment process. Alternatively you can contact your local Integrated Care Board (visit [www.nhs.uk/nhs-services](http://www.nhs.uk/nhs-services) and choose 'Find your local ICB').

## Free Information & Advice Service

Beacon is the chosen supplier of the Free Information & Advice Service for CHC funded by NHS England. Through this service we provide high quality and independent advice and guidance to people in England who need support with any aspect of NHS Continuing Healthcare. We work alongside leading voluntary sector organisations in the delivery of this service.





Our Navigational Toolkit tells you everything you need to know about NHS Continuing Healthcare, how to apply, how to make sure you are assessed correctly, and what your options are if you disagree with your eligibility decision.

You can also call us to arrange a free phone or video consultation with a trained adviser who can help you to:

- Request a referral and contribute effectively to your assessment
- Know your rights at each stage of assessment and care planning
- Understand the eligibility criteria
- Have the confidence to navigate the resolution process independently

## About Beacon

- We have over 20 years' experience in continuing healthcare support
- 98% of people would recommend our advice line to a friend
- Casework & advocacy services also available with transparent costs at every stage
- Track record for honesty and integrity: we are committed to informing and empowering
- A social enterprise which donates any profits to charity to help fund vital services for older people

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